



RECALL CAMPAIGN

n° E/01/02 pg. 1/4 2nd May 2002

Models : California EV-Jackal-Special

Objects : Throttle control

Problem

We verified that, in some cases, the tie-rods of throttle valves of bikes involved in the Recall Campaign could interfere with the air box causing lock of gas transmission; this problem is strictly connected to a movement towards the rear of the bike of the throttle body, due to refusal phenomenon of the motor; after some time this displacement could cause interference with the air box.

Factory remedy

With the beginning of March 2001, in order to improve the save of the throttle system, an updated double gas transmission (equipped with recovery cable) was fitted on new bikes; the recovery cable permits to release the tie-rods of the throttle valves also in case of interference with the air box.

Affected units

Models involved in the Recall Campaign are:

- California EV: frame numbers from KD100548 to KD115984.
- California Special: frame numbers from KD130001 to KD131984.
- California Jackal: frame numbers from KD150001 to KD153177.

An Excel file reporting frame numbers of the involved bikes linked to the Customer's names and their addresses is enclosed in this mail.

Field remedy

In order to upgrade the old motorcycles, it will be necessary to fit on the bikes involved in the Recall Campaign the recovery cable (code: 03 11 78 30) for gas transmission; instructions to carry out the remedy are illustrated later on.

All the bikes involved in the Recall Campaign are already equipped with twist-grip handle control that is prearranged to assemble the recovery cable for gas transmission; as a consequence it will not be necessary to replace the twist-grip handle control.

A first lot of recovery cables for gas transmission will be delivered you, free of charge, directly from our warehouse; you'll have to order the remaining part of recovery cables you need in order to complete the Recall Campaign by fax directly to After Sales Office (Fax number: + 39 0341 709 322).

Warranty refund

In order to get labour refund, you have to fill in the form (it is present in the web site www.servicemotoguzzi.com) keystoking in proper spaces motorcycle data, Customer's data and the following codes:

- Faulty Code: HA02
- Defect Code: MB (Recall Campaign)
- Operation Code: 01
- Part List: 03 11 78 30 (Qty. 1)

You will receive the statement reporting the list of your fixed bikes each end of month from Moto Guzzi S.p.A. that will authorise you to issue the refunding invoice; this statement will be sent you disjoined from the usual warranty claim statement; the consequent invoice has to be separated from the warranty claim refund invoice.

Your sundry expenses (advertising, customer mailing, legal costs and so on) will be refunded by Moto Guzzi S.p.A. at the end of the Recall Campaign; they will have to be proved and then invoiced.

As usual, we are available for any clarifications you need.

Thanks for your usual cooperation and Best Regards,

After Sales mgr.
Francesco Retaggi

Instructions

1. With the use of pliers remove the plastic cap that occlude housing of the recovery cable for gas transmission (1).



1

2. With the use of a proper screw tap (12X1) thread the housing internal part.
3. Disassemble the twist-grip handle control, insert the end of the wire in its proper seat (2) and then screw the threaded part of gas transmission in its housing (3).



2



3

4. Remove the saddle and the tank so that you can work free on part between throttle valves.
5. Go through the end of the gas transmission till it reaches it's proper housing positioned on the gear between throttle valves than fit the second end of the wire (4).



4

6. Assemble tank and saddle than regulate gas transmission tension through the proper nut that is located on the twist-grip handle control (3).